

***Pronunciation:***

Dawn Bjork Buzbee

(DAWN BEE-YORK BUZZ-BEE)

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If you have ever wasted too much time fighting with Microsoft Office to get the results you want, then you are in the right place.

With over 20 years experience transforming **geek speak into people friendly**, Dawn Bjork Buzbee is **The Software Pro**. Recognized as a **Microsoft Certified Trainer**, Dawn has also earned certifications as a **Microsoft Certified Application Specialist Instructor** and **Microsoft Office Specialist Master Instructor**. An author of 6 books, Dawn has helped more than 100,000 people to learn software tips, tactics, and techniques that are immediately useful.

Dawn is here today to help you to be more productive with the software you use every day.

Please help me welcome Dawn Bjork Buzbee  
(DAWN BEE-YORK BUZZ-BEE)

Event:

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